

AVENCOM's Quality Policy



AVENCOM is a system integrator of telecommunication systems and associated infrastructure providing services for development, supply, installation, start-up and maintenance of integrated projects (solutions) in the field of information (network) technologies, telecommunications, technical safety systems and microclimate for various sectors of the economy. AVENCOM falls into the category of medium-sized business enterprises. The main office of the company is located in Uralsk (Western Kazakhstan).

An effective quality management system is in place in the company and it fully complies with the requirements of RoK ST ISO 9001-2016 (ISO 9001:2015).

We agree that the quality of our services shall meet the highest possible criteria if we seek achievement of the ever-increasing level that our competitors set and our clients demand.

To achieve high quality, we have defined the following objectives:

- Consumer orientation in the quality and sustainability of the company's economy;
- Maximum use of the best domestic and foreign experience of enterprises and organizations in the field of quality;
- Management leadership in ensuring the efficient functioning of the quality management system, in provision of resources and continuous improvement for the benefit of consumers;
- Focused work on staff development;
- Search for and introduction of new developments in the area of our activities.

We recognize that these objectives will be achieved if each staff member in his or her workplace contributes to the implementation of this quality policy by applying the developed methodologies and instructions, continuously improving the economic performance of the company.

AVENCOM encourages its employees to use their own knowledge, experience and intelligence in the process of implementing and continuously developing quality procedures. All documented procedures are mandatory for application and will enable the company to achieve its quality objectives.

AVENCOM Top Management takes responsibility for implementing this quality policy, provides the conditions and resources for its implementation and encourages all staff to participate actively in the achievement of the objectives.

AVENCOM quality policy is available on AVENCOM web-site and corporate network resources, posted in the company's offices and intended for all employees.

AVENCOM LLP Director



Andrew Starostenko

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